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Dear Guests!

On behalf of all the staff of the Hunguest Szeged, I would like to welcome you! We are honoured that you have chosen our hotel. I am pleased to take this opportunity to introduce and offer our services to you. In the lobby you will find the Balin Bar, a bowling bar with a 4-lane bowling alley, Szegi Teki's playhouse, and a brand new game room (Xbox room, simulators, air hockey) makes their pastime even more pleasant. The hotel's Bodorka Restaurant offers excellent cuisine of Hungarian and international gastronomy. Our conference and ground floor event rooms (for 50-450 people) provide a venue for business meetings, trainings, conferences, weddings, and balls of high quality. Our unique garden in Szeged ensures their tranquility and outdoor recreation, and it is also perfect for organizing garden parties and receptions.

For your relaxation, entertainment and health protection, the Napfényfürdő Aquapolis spa complex is directly connected to the hotel. With a water surface of 4,400 square metres and a capacity of up to 3,000 people, the wellness, adventure, and spa complex offers relaxation (Forrás Spa), regeneration (massage rooms, saunas), entertainment (adventure pools), active relaxation (Europe's longest indoor water slide in operation for a year) and healing (certified thermal water) experience for all ages. The children's pools, the Baby-Mama room and the four-storey labyrinthine playhouse in the Aquapolis offer unforgettable experiences for children.

For more information, please contact our reception staff.

We wish you a pleasant time and many beautiful experiences!

We welcome you back!

Best regards:

Mihály Szabó
General manager

OPENING HOURS

RECEPTION	0-24
BODORKA RESTAURANT	7:00-10:00 and 18:00-21:00
BALIN BAR	10:00-22:00
TEKI SZEGI'S PLAYHOUSE	0-24
FAMILY WELLNESS	Mon-Thu 9:00-19:00 Fri-Sun and special periods: 9:00-20:00
SLIDE PARK	Mon-Thu 14:00-19:00, Fri 14:00-20:00 Sat-Sun and special periods: 9:00-20:00
MEDICINAL POOLS	Mon-Thu 7:00-19:00 Fri-Sun and special periods: 7:00-20:00
AQUAPOLIS SWIMMING AND TRAINING POOL	Open seasonally
AQUAPOLIS BEACH	Open seasonally.
AQUA CAFÉ	9:00-19:00
AQUA BISTRO	Mon-Thu 12:00-17:00 Fri 12:00-18:00 Sat-Sun 11:00-18:00
AQUA BEACH BAR	Open seasonally.
SUNLIGHT FITNESS	Mon-Fri 8:00-19:00, Sat-Sun 10:00-18:00
SZEGI TEKI EMPIRE	Mon-Thu 9:00-19:00 Fri-Sun and special periods: 9:00-20:00
FORRÁS SPA	7:00-21:00
FORRÁS SPA BAR	7:00-20:00
MASSAGE	10:00-18:00

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GENERAL INFORMATION

CHECK IN/OUT	Check-in 14.00 Check-out 10.00 Early check-in from the 10 a.m. room by prior arrangement Late check-out until 7 p.m., by prior arrangement For early arrival and late check-out, the available room capacity is available; please always check with the reception. The early arrival and late check-out surcharges do not include to the Aquapolis tickets.
WI-FI	It is available both in the hotel and in the spa, and you can connect to the hunguest network. Password: szeged6726
PARKING	In the parking lot in front of the hotel (approximately 40 spaces) and in the underground garage of Napfényfürdő Aquapolis (approximately 230 spaces), parking is available for a fee. Parking in the surrounding streets of the hotel is possible according to the city's paid parking system rules.
REGULAR GUEST PROGRAMME	Join our loyalty program and apply for a Hunguest Hotels loyalty card. By becoming the holder of a Hunguest Hotels Individual Frequent Card, you will receive a 10% credit of the invoice amount for direct bookings at any Hunguest Hotels hotel (intermediary services and tourist tax do not qualify for point accrual). These points can be used for future reservations according to the terms of use, which can be obtained at the reception desk.
LOCAL TAX	Local tax is applicable to individuals aged between 18 and 70, according to local regulations.
SMOKING IS PERMITTED ONLY IN DESIGNATED AREAS.	

ROOM INFORMATION

The air-conditioned hotel has 199 rooms with double rooms, connecting family rooms, specially designed accessible rooms, apartments and suites.

Our guests can choose from the following room types in our hotel:

165 DOUBLE ROOMS, OF WHICH:

- **STANDARD DOUBLE ROOM (108 ROOMS)** Double rooms with an additional bed for up to 4 people. Most rooms feature a balcony, smart TV, minibar, shower, hairdryer, and WiFi.
 - **FAMILY ROOM (52 ROOMS)** Consists of 26 connecting standard rooms, primarily recommended for families. Each room can accommodate a maximum of four people with an extra bed. Rooms feature a balcony, smart TV, minibar, shower, hairdryer, and WiFi.
 - **ROOM FOR DISABLED GUESTS (5 ROOMS)** Apartments consist of a living room and a bedroom. They can accommodate up to 4 people with an extra bed, these rooms with a smart TV, minibar, shower, hairdryer, and WiFi.
- APARTMENT (31 ROOMS)** Specifically designed for disabled guests, these rooms include smart TVs, minibars, showers, hairdryers, and WiFi.
- SUITE WITH WHIRLPOOL (3 ROOMS)** Located on the fourth floor of our hotel, these suites consist of a living room and a bedroom. They can accommodate up to 4 people with an extra bed and feature a large terrace, smart TV, minibar, hairdryer, and WiFi.

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EVENT/CONFERENCE

At Hunguest Szeged, there is a 400-seat restaurant, numerous conference and section rooms (ranging from 50 to 450 people), and our unique garden in Szeged is excellently suited for high-quality conferences, business events, team-building trainings, family gatherings, and garden parties. Detailed information about our modern event rooms can be found in the table below. Please request our customized offer for your program, which will be tailored to your needs in every detail!

	Juhász Gyula	Szent-Györgyi Albert	Móra Ferenc	Rotary	Tömörkény István
Floor area (m²)					
m x m	21,2 × 17,81	14,2 × 10,9	5,55 × 10,63	14,7 × 7	14,7 × 5,4
m ²	380	167	60	105	85
Height	3,65	3,35	3,2	3,2	3,2
Location	conference level	conference level	conference level	conference level	ground floor
Capacity					
Theatricaly	450 person	150 person	50 person	100 person	80 person
Classroom-style	200 person	80 person	30 person	60 person	50 person
In "U" shape	180 person	60 person	30 person	50 person	40 person
Banquet	160 person	50 person	30 person	50 person	40 person
Standing reception	250 person	120 person	40 person	80 person	60 person
Ball	160 person	50 person	30 person	50 person	40 person
Lighting					
Natural	X	X	X		
Artificial	X	X	X	X	X
Full blackout	X	X	X	X	X
Air conditioning	X	X	X	X	X
Services included in the room rental	Basic sound system, Projector, Motorized screen	Basic sound system, Projector, Motorized screen	Basic sound system, Projector, Motorized screen	Basic sound system, Projector, Motorized screen	Basic sound system, Projector, Motorized screen
Other rentable mobile technical equipment	laptop, projector, screen, laser pointer, flipchart, lectern				
Other technical	photocopying, printing, WIFI internet, background music				

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NAPFÉNYFÜRDŐ AQUAPOLIS SZEGED

- The spa can only be used with a bath meter, which is given to our guests at the reception of the hotel upon arrival.
- The spa can be accessed from any floor of the hotel via the elevator leading to Aquapolis or through the wellness staircase.
- On Hungarian, Serbian, and Romanian public holidays, as well as during Hungarian school holidays, the spa operates according to weekend opening hours. For further special periods, please consult the website of the spa! • For additional peak periods, please check the bath's website!
- We kindly remind our guests that the pool areas must be vacated 20 minutes before the closing time of the respective section!
- Our hotel guests receive unlimited access to the pools of Napfényfürdő Aquapolis Szeged (family wellness, adventure baths, slide park, thermal pools, beach) and unlimited access to the Napfényfürdő Forrás Spa section (a quiet relaxation area where only guests aged 16 and over can enter, ensuring a peaceful environment for relaxation). Services include swimming, adventure and jacuzzi pools, a Finnish sauna, an infrared sauna, a steam room, a salt room, a tepidarium (an aroma room), and an outdoor log sauna, all of which are included in the room rate.
- On the day of departure, the spa complex can be used free of charge until 10:00 a.m.
- After 10:00 a.m., hotel guests have the option to purchase admission to Napfényfürdő Aquapolis at a 50% discount. The discounted admission can be purchased at the Aquapolis ticket offices upon presentation of the hotel bill and can only be used on the day of departure.

FORRÁS SPA

OPENING HOURS

Every day: 7:00–21:00

FORRÁS SPA SERVICES:

- 25-meter stretched-water-surface swimming pool
- Adventure and whirlpool
- Finnish sauna: sauna séance with sauna master guidance for a fee
- Infra sauna
- Aroma cabin
- Steam cabin
- Salt room
- outdoor log sauna
- Heated bench seat in the pool area
- Sun terrace, relaxation area
- Seltzer Thermal face and Spa du Monde body treatments (for an additional fee)

PRIVATE SPA: (FOR EXTRA CHARGE, 2 HOURS)

- Spa du Monde body treatment (50 minutes) for 2 people in the massage room for couples
- Jacuzzi in a private jacuzzi for 2 people (30 minutes)
- Relaxation in the private spa room for 2 people (40 minutes)
- Fruit bowl preparation

For reservations, please call extension 76205.

POOLS

SWIMMING POOL (25 METERS)

Surface 200 m²
Water depth: 1.2 m
Water temperature: 27–28 °C

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WHIRLPOOL	Surface 15 m ² Water depth: 0,9–1,0 m Water temperature: 32–34 °C Experience equipment: back massage, champagne plate, champagne bench.
BENCH POOL	Surface 50 m ² Water depth: 0,9–1,0 m Water temperature: 37–38 °C Experience equipment: back massage, buzgar, champagne bench, champagne.
NIGHT BATHING	In the Forrás Spa, during the times advertised on the Napfényfürdő Aquapolis website, from 21:00 to 23:40.
ADVENTURE AND WELLNESS BATH, SIDE PARK	The Adventure and Wellness Bath is accessible through a closed corridor from the Forrás Spa, and unlimited access to the operating pools is included in the room rate.
SLIDE PARK	Monday to Thursday: 2:00 PM–7:00 PM. The slides operate until 7:00 PM; please vacate the pools by 7:00 PM. Friday: 2:00 PM–8:00 PM. Weekends, public holidays, and school breaks: 9:00 a.m.–8:00 p.m. The slides operate until 7:30 PM; please vacate the pools by 7:40 PM.
FAMILY WELLNESS	Monday to Thursday: 9:00 a.m.–7:00 p.m. The slides operate until 7:00 PM; please vacate the pools by 7:00 PM. Friday: 9:00 a.m.–8:00 p.m. Weekends, public holidays, and school breaks: 9:00 a.m.–8:00 p.m. The slides operate until 7:30 PM; please vacate the pools by 7:40 PM.
ATTRACTIONS	<ul style="list-style-type: none">• Europe's longest indoor water slide operating year-round: a 30-meter-high slide tower featuring 2 closed giant slides starting from 27 meters high (272 meters blue anaconda, 223 meters yellow anaconda).• Additional 7 slides (onion slide, kamikaze slide, multi-slide family slide, green, yellow, and blue anaconda)• A four-season "water city" catering to every need: indoor adventure pool area with rapids, waterfalls, bubble beds, underwater massage jets, and lighting effects• An external wellness pool connected to an indoor adventure pool with a swim• Indoor and outdoor children's pools• On the southern side of the adventure pool square, a glazed wall surface up to full height ensures visual contact with the beach.
CHILDREN'S PARADISE	<ul style="list-style-type: none">• Family pools for infants and young children• Unique experience elements for young and old• 78 m² Baby-Mama World playground in the garden• Teki Szegi's Empre: 4-story playhouse (open daily for family wellness during opening hours)
SWIMMING POOL AND BEACH	The Napfényfürdő Aquapolis boasts its own beach with a swimming pool, a teaching pool, and during the season from May to September, an open slide pool and two children's paddling pools. Opening hours during the May-October season: Swimming and teaching pool: 7:00 a.m.–9 p.m. Summer beach: every day: 8:00 a.m.–8:00 p.m.
NAPFÉNYFITNESS	The Aquapolis fitness complex of Napfényfürdő has been established on the second-floor gallery level of the pool area with slide, which awaits its guests looking for active recreation with fitness and cardio machines and a wonderful panorama. In addition, TRX and modern machinery ensure physical refreshment. For hotel guests, the use of Napfényfitness is free throughout the opening hours. Opening hours: Weekdays: 8:00 a.m.–7:00 p.m. Weekends and public holidays: 10:00 a.m.–6:00 p.m.

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MEDICINAL WATER AND DORA BATH THERAPY CENTER

The medicinal pools of Napfényfürdő Aquapolis are accessible through a closed corridor, and unlimited access and use of the medicinal water pools are included in the room rate.

Opening hours for medicinal pools:

Monday to Thursday: 7:00 a.m.–7:00 p.m.

Friday to Sunday: 7:00 a.m.–8:00 p.m.

Regarding medical treatments, please contact the reception of the Dóra Medical Center, located on the first floor of Napfényfürdő Aquapolis. It is a high-quality, modern, and well-organized service unit, financed by the National Health Insurance Fund of Hungary (OEP), aimed at harnessing the therapeutic benefits of thermal water. The medicinal water in the pools is primarily suitable for the treatment of musculoskeletal disorders.

The thermal water of Dóra Well, with its sodium-hydrogen carbonate content and a temperature of 36°C, is recommended for the following conditions: degenerative joint diseases, spinal degeneration, post-injury rehabilitation, herniated discs, spinal deformities, soft tissue rheumatism, ankylosing spondylitis, neuralgia, lumbago, gynecological inflammations, psoriasis, asthma, bronchitis, upper respiratory tract infections, nasal mucosa inflammations, gastritis, enteritis, gingivitis, gastric ulcers, duodenal ulcers, and gallbladder inflammation.

Contraindications include high blood pressure, severe heart conditions, febrile conditions, acute inflammatory diseases, malignant tumors, and epilepsy.

Medical treatments: weekdays: 7:00 a.m.–7:00 p.m.

GASTRONOMY

Culinary delights are provided by our world champion gold medalist and Olympic silver medalist master chef, Ferenc Bálint, and his team.

- Our buffet breakfast is served on weekdays from 7:00 AM to 10:00 AM in the Bodorka Restaurant. A la carte breakfast is available through room service.
- Lunch: Choose from our daily limited pension offers from 12:00 PM to 3:00 PM at your leisure in the Bodorka Restaurant or Balin Bar.
- Dinner: From 6:00 PM to 9:00 PM at our Bodorka Restaurant, served buffet-style.
- Our Balin Bar in the hotel lobby is open every day from 10:00 AM to 11:00 PM. Billiard tables in the lobby provide entertainment.
- A la carte dining is available at the Balin Bar from 8:00 AM to 10:00 PM.
- The Bowling Bar welcomes our guests every day from 2:00 PM to 10:00 PM, offering snacks, alcoholic and non-alcoholic beverages, and cocktails.
- In our dining establishments, you can settle your bill directly with a credit card immediately after consumption, or you can charge it to your room. For accurate billing, please confirm your consumption with your signature after checking the receipt.
- Room service is available for food orders from 7:00 AM to 10:00 PM and for drink orders from 7:00 AM to 10:00 PM. Please call the restaurant or the Balin Bar (70542, 70545).
- Cold package: in case of early departure, it can be requested until 19:00 the previous day of reception.

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HOTEL SERVICES A-Z

ADAPTER	If you want an electrical appliance with a plug that is not European standard, Connect to the network; the adapter required for conversion can be requested at the reception. Please call extension 70500.
AIR CONDITIONING	You can set the desired temperature using the wall thermostat in the room. The air conditioning and heating only operate when the balcony door is closed. Depending on the weather, the entire hotel's cooling or heating mode is centrally controlled.
ANIMATION	On weekends, school holidays and public holidays, we provide programs organized by the hotel with the help of qualified animators. You can find out about the current programs on the posters displayed in the hotel.
ARRIVAL TIME	Hotel rooms are available from 14:00 on the day of arrival. Free spare capacity depending on the condition, early arrival at 10:00 is available for an extra charge. Please inquire about this possibility the day before your arrival.
ATM (AUTOMATED TELLER MACHINE)	Located next to the main entrance of the adjacent Napfényfürdő Aquapolis Szeged.
TUB PERFORMER	It can be requested at the reception. Please call extension 70500.
BABY AMENITIES	bottle warmer, potty, toilet reducer, baby bath Available upon request at the reception. Please call extension 70500.
BABY COT	Available upon request at reception. Please call extension 70500.
BATHROOM CHAIR	It can be requested at reception. Please call extension 70500.
BATHROBET	The use of the bathrobes provided in the rooms is complimentary.
BATHTUB ENTRY AID TOOL	It can be requested at the reception. Please call extension 70500.
BALIN BAR	The bar located in the lobby of our hotel and awaits our dear guests between 10:00 a.m. and 10:00 p.m.
BEDDING	Changing bed linen is carried out every 3 days. If you require more frequent replacements, please call extension 70500.
BELL BOY	For package delivery and storage, please call extension 70591.
BEDSIDE	We provide washable bedding. In this case, please contact the reception, call extension 70500.
BICYCLE RENTAL	Seasonally at the hotel reception for an extra charge. Please call extension 70500.
BICYCLE STORAGE	The electric bicycle charger is located on the other side of Jankovich Street.
BILIARDS	Available in the lobby for a fee. Please contact our colleague at the Balin Bar or call extension 70545.
BLANKET	On request, we provide spare cover. Please call extension 70500.
BOWLING	A four-lane bowling alley is available for a fee. Bowling lane reservations can be made with colleagues at the Balin Bar. Please call extension 70545.

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BREAKFAST IN THE ROOM	Start your day with a hearty breakfast between 7:00 a.m. and 10:00 a.m., choosing from the restaurant's buffet table! If you would like to have breakfast in your room, please fill out the room's breakfast form and hand it in at the reception by 9:00 p.m. the night before. If waiter is used in the morning room service, we charge a service fee of HUF 1,000. We want to facilitate the arrival and departure of our guests with a luggage carrier service, in which our attentive and polite bell boys are available to our guests. We ask that if needed, call the reception on extension 70500!
MONEY EXCHANGE	There is no possibility of currency exchange in our hotel. For more information, please contact reception.
CARRYING LUGGAGE	We want to facilitate the arrival and departure of our guests with a luggage carrier service, in which our attentive and polite bell boys are available to our guests. We ask that if needed, call the reception on extension 70500!
CHILD CARE	Under 3 years in the lobby in the playroom. Between 4–8 years in the children's room on the ground floor of the hotel.
CLOTHES BRUSH	It can be requested at reception. Please call extension 70500.
CHILD SAFETY SOCKET	It can be requested at the reception. Please call extension 70500. Over 8 years old in the Lobby game room. After prior consultation and request, childcare with qualified staff.
CHILDREN'S AND ANIMATION PROGRAM	During weekends, school holidays, and public holidays, the hotel organizes various programs. You can find information about the current programs on posters displayed in the hotel
CLEANING	Our rooms are cleaned daily by our maids. For extra requests, please call extension 70500.
CLOTHING BRUSH	Can be requested at reception. Please call extension 70500.
COMPLAINT HANDLING	If you have a complaint, please feel free to contact the hotel reception, our colleagues are ready to help!
COMPUTER SUPPORT	It can be requested at reception.
COSMETIC ACCESSORIES	It can be requested at reception. Please call extension 70500.
COSMETICS	In the Forras Spa area, Selvert thermal facials are available for our guests for a fee. Please make an appointment at the Forras Spa reception or at extension 76205.
CREDIT CARDS, DEBIT CARDS	We accept VISA, VISA Electron, Eurocard, Mastercard, AMEX, Maestro, and SZÉP cards.
DEPARTURE TIME	On the day of departure, we kindly ask you to vacate the room by 10:00 in the morning. If you wish to extend the use of your hotel room and/or access to the spa complex on the day of departure, this can be arranged for an additional fee, subject to availability. For extension requests, please contact reception (ext. 70500).
DINING – SPECIAL – DIET	Allergens are indicated with signs next to the food in order to facilitate the choice. Please let us know in advance if you have special dietary requirements!
DIAPER	It is located in the accessible toilet of the lobby.
DRESS – CODE	Please come to our restaurant and drink bar according to the time of day and the occasion! Please do not wear leisure clothes, bathrobes or slippers wearing!
DRY CLEANING	For a separate fee, it is possible to dry-clean clothes. If you drop off your laundry by 09:00, we will clean it within 24 hours.

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DEPARTURE TIME	On the day of departure, we kindly ask you to vacate the room by 10:00 in the morning. If you wish to extend the use of your hotel room and/or access to the spa complex on the day of departure, this can be arranged for an additional fee, subject to availability. For extension requests, please contact reception (ext. 70500).
ELECTRICITY	Please insert the plastic card received at the reception into the card reader next to the room entrance to activate the electric system. The electrical current is 240V/50Hz.
E-BIKE CHARGING	can only be used by hotel guests <ul style="list-style-type: none">• can only be used in dry weather• everyone uses it at their own risk• can only be used for bicycle charging• only an undamaged charging cable with standard connections can be connected to charger• in the event of any abnormality occurring during charging, charging must be stopped immediately, this is the responsibility and duty of the owner of the bicycle, and the fault must be reported to the hotel reception immediately.
ELECTRIC BIKE CHARGER	The electric bicycle charger is located on the other side of Jankovich Street.
ELECTRIC CAR CHARGER	The ALTE-GO charging station is located in the parking lot above the hotel's main entrance.
EMERGENCY EXIT	In case of danger, please follow the escape route on the inside of the room door to leave the building.
ESCAPE ROUTE	In the event of a fire, follow the escape route on the room door and the instructions of our staff! In the event of a fire, you will hear the sound of the central siren.
EXTRA BED	In our double rooms, if required, it is possible to place 1 extra bed. A limited number of beds are available. if required, please call extension 70500!
EXTRA BEDDING	Upon request, we can provide extra quilts, blankets and pillows (in several sizes and types), for our guests. Please call our reception on extension 70500 if required.
FIRST AID	If you require medical assistance, please call reception at extension 70500. In case of an emergency, dial 112 for emergency services.
FIRE PROTECTION RULES	For the safety of the hotel's Guests and the hotel, the following fire protection regulations apply we would like to draw the attention of our Dear Guests to its compliance. The full fire safety policy is available at the reception can be found. <ul style="list-style-type: none">• Activities that could cause fire or explosion are prohibited in the rooms.• Fire alarm equipment and powder extinguishers located throughout the hotel, in addition, our rooms are equipped with smoke detectors.• The operation of coffee machines, heaters, stoves, irons, etc. brought into our hotel strictly it is forbidden. Please use the services of the staff for ironing. Safety, an iron with an automatic shut-off function can be requested at the reception, please call Extension 70500!• Smoking is prohibited in the entire hotel area!• It is forbidden to store flammable liquids in the room or to use them in any way!• Continued use of faulty electrical equipment (light, switch, TV, etc.). dangerous, so please report the malfunction to the reception. (70500)• In the event of a fire, a fire alarm must be located near the escape routes break in, which automatically transmits the fire signal to the reception. Please make the fire please inform the reception of your whereabouts on extension 70500!• In case of fire, use of the elevators is FORBIDDEN! For escape routes placed on room doors please leave the building properly via the stairwells.
FLOWER	To order flowers, contact our reception colleagues or call extension 70500.

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FOOSBALL	Located in the Szegi Teki Playroom, it can be used free of charge.
GENERAL TERMS AND CONDITIONS	The general terms and conditions of our hotel can be viewed on the website at the following link: https://www.hunguesthotels.hu/hu/hunguest_hotels_altalanos_szerzodesi_feltetelek/
GIFT CARD	with HUNGUEST HOTELS Gift card, the recipient can choose where they want to spend their free time from our national network of wellness and holiday hotels. Gift cards with denominations of HUF 20,000, 50,000, 100,000 and 250,000 can be purchased on the Hunguest Hotels website: https://www.hunguesthotels.hu/hu/webshop/
HAIR DRYER	All our rooms are equipped with hair dryers.
ICE	If you would like to order ice for your room, please call the Balin Bar at extension 70542.
IRON AND IRONING BOARD	It can be requested at the reception. Please call extension 70500!
LIBRARY	A reading corner is available to our guests on the ground floor of the hotel.
IRONING SERVICE	(completed within 1 hour) It can be requested at the reception. Please call extension 70500!
KETTLE	It is available in every room.
BALIN BAR	Located in our hotel lobby, it welcomes our guests from 8:00 AM to 11:00 PM
LOST AND FOUND ITEM	For lost items within the hotel premises, please contact the reception.
LOYALTY PROGRAM	For detailed information about the Hunguest Hotels loyalty program, please contact the reception.
LUGGAGE STORAGE	The luggage room is located next to the reception. To request luggage storage, please inform the reception or call extension 70500.
MASSAGE	Spa du Monde massages are available at the Forrás Spa section for our guests, at an additional cost. Please schedule an appointment at the Forrás Spa reception or call extension 76205.
MAP	A free city map can be requested at the reception.
MANICURE, PEDICURE	Manicure and pedicure services are available in the salon located on the ground floor of the hotel. Please schedule an appointment on-site.
MINIBAR	Available in every room. Consumption is charged to the room bill according to the price list provided in the room.
OBSTACLE REMOVAL	Our hotel has 5 rooms designed for people with reduced mobility. The hotel and the bathroom is also accessible.
OPENING ROOM DOORS	They can open the door of their hotel room with the watch they received at the reception. The clock for a few seconds when held in front of the sensor on the door, the indicator light turns green and the room door can be opened. Please contact reception or call extension 70500.
PACKAGE DELIVERY	
PARKING	The use of the hotel's closed parking lot upon arrival is free for 30 minutes. Please note that exiting the closed parking lots (in front of the hotel and in the Aquapolis underground garage) is only possible by validating the parking ticket received from the machine upon arrival at the hotel reception. After settling your bill, which can be done at the reception or at the parking machines in the Aquapolis underground garage, you have 30 minutes to leave the parking lot. There is also a bus parking lot in front of the Aquapolis entrance.

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PAPER STATIONERY	Stationery, notebooks and envelopes are provided in our rooms.
PETS	Pets are only allowed in specially designated double rooms for an additional fee.
PHARMACY	For information on nearby pharmacies and emergency services, please inquire at the reception.
PHONE	For using the in-room telephone, please refer to the information sheet provided with the phone. General emergency number: 112.
PHONE CHARGER	It can be requested at reception. Please call extension 70500.
PHOTOCOPY	It is available at the hotel reception 24 hours a day, for a fee.
PACKAGE DELIVERY, PACKAGE SENDING	Please contact reception or call extension 70500.
PILLOW MENU	If required, we provide a spare pillow. On request, anatomical, feather and bamboo pillows are also available for our guests available, please call extension 70500.
PLAYROOM	In the lobby of our hotel is Teki Szegi's Playroom, and in Aquapolis, Teki Szegi's Toy Realm (a four-story playhouse) awaits children and their parents.
PRINTING	Please inquire at the reception about printing options.
PUBLIC INTERNET	It is available at the terminal in the lobby. Network: hunguest Password: szeged6726
PUBLIC TELEPHONE	Located at the reception.
PUBLIC TRANSPORT	For information on public transportation options, please contact our reception colleagues or call extension 70500.
PUBLIC TRANSPORT TICKET	It can be purchased at reception. Please call extension 70500.
RAZOR	Available upon request at reception. Please call extension 70500.
RECEPTION	Our hotel has a 24-hour reception in the Lobby. Please contact us if you have any questions or requests to our colleagues with confidence!
RESERVATION	To reserve a table in our restaurant, call extension 70542.
RESTROOM	Our women's, men's and barrier-free toilets are located in the lobby on the ground floor and on the level of the conference room upstairs.
ROOM CARD	Entering the room, placing the room card into the card receiver on the wall ensures the room's power supply. Please remember to return both your room card and your key at the reception upon departure. Failure to do so will result in compensation being charged.
ROOM SAFE	In order to protect the safety of your belongings, a room safe is available. The tool in that you can use it if you find the door open. Otherwise, ask at the reception help! The hotel is located exclusively in the central safe at the hotel reception assumes responsibility for food items!
ROOM SERVICE	Room service for food orders from 7:00 am to 10:00 pm, drinks from 7:00 am to 10:00 pm between options. Please call 70542 or extension 70545.
SAFE	In order to protect the safety of your belongings, a room safe is available. The tool in that you can use it if you find the door open. Otherwise, ask at the reception help! The hotel is located exclusively in the central safe at the hotel reception assumes responsibility for food items!

**We wish you a pleasant stay at the Hunguest Szeged!
If you have any questions or requests, we are at your disposal!**



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SAFETY	For your safety, please always close the room door when you go to sleep or when you leave the room! The hotel has a night security service.
SEWING KIT	The sewing kit is in the hall closet.
SEWING SERVICE	It can be requested at the reception. Please call extension 70500!
SHOE CLEANING	The shoe cleaning kit is located in the hallway cabinet.
SHOE CLEANING EQUIPMENT	Shoe cleaning equipment is available in the hotel lobby, right next to the elevator.
SLIP-RESISTANT MAT	It can be requested at reception. Please call extension 70500.
SLIPPERS	It is prepared for our guests in the rooms.
SOCKET CONVERTERS	At the hotel reception, it is possible to use various adapters, plugs and standardized converters suitable for international use free of charge on request.
SHOE SPOON	The shoe scoop is in the hall closet.
SMOKING	A sports stroller that can be folded onto an umbrella can be requested at the reception for children who can sit stably. Please call extension 70500.
STROLLER	A sports stroller that can be folded onto an umbrella can be requested at the reception for children who can sit stably. Please call extension 70500. Turtle, who is the mascot of the hotel and bath complex.
SZEGI TEKI	If required, please contact our reception colleagues or call extension 70500.
TAXI, TRANSFER	If required, please contact our reception colleagues or call extension 70500.
TECHNICAL FAULT	Please make your comment at the reception.
TECHNICAL SERVICES	If you notice any technical issues in your room, please call extension 70500.
TIME ZONE	Szeged is in the GMT+1 time zone (GMT+2 during daylight saving time).
TOOTHBRUSH, TOOTHPASTE	It can be requested at reception. Please call extension 70500
TOWEL CHANGE	We provide towel replacement every 3 days, but for individual requests, please call the reception at extension 70500.
UMBRELLA	It can be requested at reception. Please call extension 70500.
USE OF BATH (NAPFÉNYFÜRDŐ AQUAPOLIS)	Details can be found on the Napfényfürdő Aquapolis website.
USE OF ELEVATOR	Children under the age of 8 may not use it without supervision! The bell button is just a hazard may be operated it! If the booth is not level, please notify the reception immediately or press the bell button!
VALUABLES STORAGE	Please note that the hotel does not take responsibility for valuables or cash left in the room. Please use our free safe service at reception or use the safes in the rooms.
VISITOR	If you have a visitor, please let the reception know this fact!
WAKE-UP CALL	You can request a wake-up call from the reception. Please call extension 70500.
WATER	Tap water is drinkable throughout Szeged.

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WASHING, IRONING

For the cleaning, washing, and ironing of suits, costumes, and other clothing items, please inquire at the reception. We will provide the requested service if you drop off your laundry before 9:00 am, we will clean it within 24 hours, except on weekends and holidays. Please place the clothes in the laundry bag provided in the built-in wardrobe.

WI-FI

It is available in the entire area of the hotel and spa.
Network: hunguest Password: szeged6726.

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PROGRAM OPTIONS

Szeged is a city of sunshine, friendly people, and prestigious cultural events! Located at the confluence of the Tisza and Maros rivers, the city has been inhabited since the Stone Age. It was mentioned as a town in the Golden Bull of 1222, as it was granted the right to store salt by King Béla IV. It became a free royal city in 1498. Its continuous development was first interrupted by the 144-year-long Turkish rule (1543–1687). On May 21, 1719, King Charles III renewed the city's coat of arms, and every year on the anniversary of this event, the Szeged Day Celebration is held. After the devastation of the Great Flood of the Tisza on March 13, 1879, only 265 out of 5723 houses remained intact. Within three years, a new modern city was built with domestic and foreign donations. The boulevard bears the names of the European cities that contributed to the reconstruction out of gratitude.

Programs in and around Szeged:

- Szeged National Theatre
- Szeged Open-Air Theatre
- Votive Church
- Móra Ferenc Museum
- Botanical Garden
- Zoo
- Birdwatching at Fehértó from a lookout tower
- Squash at the nearby Gellért Leisure Centre.
- Ópusztaszeri National Historical Memorial Park, Star Trail Adventure Park (about 30 km)
- Excursion to Palič (SRB)

Seasonal program options: Szeged Day Festival Series (Szeged Wine Festival, Crafts and Gastronomy Courtyard, Kavalkád at Dóm Square, Kincs Square, Bridge Fair, Street of Civil Organizations), SZIN (Szeged Youth Days), International Tisza Fish Festival, SZIA (Szeged International Airshow), Wine Square, and Szeged Christmas Weeks.

For further program options and current offers, please inquire at the reception! We wish you a pleasant stay at Hunguest Hotel Szeged and at Napfényfürdő Aquapolis! Should you have any questions or requests, we are at your disposal!

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