



Dear Guest,

We warmly welcome you to Hotel Millennium and are delighted that you have chosen our hotel. On behalf of my colleagues, I would like to extend our greetings and hope that your time in Budapest will be both enjoyable and memorable.

You will find detailed information about our hotel services in this guide. Should you require anything, my team and I will be more than happy to assist you.

Kind regards,
Olga Pongrácz
general manager

Opening Hours

Reception: 24 hours

Buffet Breakfast: 07.00 – 10.00

Cannella Restaurant: 12.00–21.00*

Lobby Bar: 07.00–23.00*

*Opening hours may vary.

Telephone Extensions

Reception: 75800

Restaurant: 75829

Lobby Bar: 75840

WIFI Connection

We provide complimentary wireless internet access throughout the hotel for our guests.

WIFI password: milli2204

General Information

Check-in: from 14:00

Check-out: until 10:00

Depending on hotel occupancy, early check-in (10:00–14:00 – 25% of the first night's room rate) or late check-out (12:00–18:00 – 50% of the departure night's room rate) may be available for an additional fee.

Early arrival or late departure is subject to availability. For more information, please inquire at the reception upon arrival.

A luggage storage room is available for our guests free of charge.

Payment Methods

Credit Cards: VISA, EUROCARD, MASTERCARD, MAESTRO

SZÉP Card: OTP, K&H, MBH

Hunguest Gift Card

Cash payments accepted only at the reception (HUF, EUR)

Loyalty Program

Join our loyalty program and apply for a Hunguest Hotels Loyalty Card. As a holder of an individual Hunguest Hotels Loyalty Card, 10% of the paid invoice amount will be credited as points for direct bookings at any Hunguest Hotels property (points are not awarded for intermediary services or tourist tax). These points can be used toward your next stay according to the program's terms and conditions.

For details, please contact the reception or visit our website:

<https://www.hunguesthotels.hu/hu/torzskartya/>

Tourist Tax (for guests over 18 years old): 4% of the net room rate (excluding breakfast and VAT)

Pet Fee: 6,500 HUF/night

Parking

In a closed (unguarded) parking area, subject to availability:

4,500 HUF/car/night; 10,200 HUF/bus/night

Parking in the surrounding streets is subject to a fee on weekdays between 08:00 and 18:00.

Smoking

Please note that smoking is strictly prohibited throughout the hotel. Smoking is only allowed in the designated smoking area located 6 meters from the rear entrance. Guests found violating this rule may be charged a penalty of 55,000 HUF / 150 EUR per room.

Allergens

Our kitchen uses eggs, milk, flour, and various nuts (including peanuts and walnuts). Therefore, we cannot guarantee the complete absence of cross-allergens, and traces of these ingredients may be present in our dishes.

Hotel Millennium

Hotel Millennium is located on Üllői Road, which connects Liszt Ferenc Airport with the city center, right next to the Groupama Arena and MVM Dome. The city center, MÜPA, National Theatre, Papp László Budapest Sports Arena, Puskás Ferenc Stadium, and HUNGEXPO Exhibition Center are all just a few minutes away by car or public transport (M3 metro and tram 1).

Thanks to its ideal location and comfortable design, the hotel is a popular choice for both tourists and business travelers. Our professionally trained team ensures a pleasant stay for you and your guests, as well as the successful organization of your events.

All 116 spacious rooms and 6 apartments are air-conditioned and feature either a shower or bathtub. Guests can enjoy complimentary WIFI throughout the hotel. The hotel offers exclusively non-smoking rooms.

For conferences, training sessions, banquets, weddings, and family events, we provide three well-equipped, sectional conference rooms of different sizes. For more information about our event facilities, please visit our website:

https://www.hunguesthotels.hu/hu/hotel/budapest/hotel_millennium/konferencia_rendezvenyek/

Our restaurant, with nearly 80 seats, offers a selection of seasonal Hungarian and international dishes. At our Lobby Bar, guests can enjoy both alcoholic and non-alcoholic cocktails, as well as specialty coffees and teas. In the hotel lobby and at the drink bar, guests can relax, hold short meetings, or enjoy a refreshing beverage.

Hotel services A – Z

Adapter, Phone Charger

If you did not bring one with you, both are available upon request at the reception.

Allergens

Our kitchen uses eggs, milk, flour, and various nuts (including peanuts and walnuts). Therefore, we cannot guarantee the complete absence of cross-allergens, and traces of these ingredients may be present in our dishes.

Arrival / Check-In

Hotel rooms are available from 14:00 on the day of arrival. Early check-in may be possible, subject to room availability and an additional fee. Please inquire at the reception for availability.

ATM

The nearest cash machine is located 150 meters to the right of the hotel entrance, at the entrance of Heim Pál Children's Hospital.

Baby Equipment

For the comfort of our youngest guests, cots/cribs, bathtubs, and potty chairs are available at the reception, either in person or by phone at extension 75800. These items are available in limited quantities.

Bank and Credit Cards

In addition to cash, payment by bank or credit card is possible. Accepted cards include Maestro, MasterCard, Visa Electron, and SZÉP Card (OTP, MBH, K&H).

Bedding

Upon request, bed linen can be changed daily. Please inform the reception if you would like this service.

Blanket

Extra blankets are available upon request at the reception.

Breakfast

Served daily from 7:00 to 10:00 in the Cannella Restaurant on the ground floor. Upon prior request, a cold breakfast package can be provided.

Business Card Program

Our Business Card Program offers discounts at Hunguest Zrt.'s hotels for corporate clients. For more information, please contact our reception or sales staff, or visit www.hunguesthotels.com.

Car Rental

Brochures regarding car rental are available at the reception.

Chair

If your room or bathroom lacks seating, please call the reception (75800), and our staff will bring the necessary chair.

Check-Out

Check-out time is 10:00 AM. Late check-out may be available, subject to room availability and an additional fee. Please inquire at the reception.

Child-Friendly Equipment

For the comfort and safety of families with children, the hotel provides the following free of charge: cot with netting, baby bathtub, children's bedding, potty, and child toilet seat. These items are available in limited quantities. Please contact the reception if needed.

Complaints

If you have any complaints, please contact the hotel reception. Our staff will be happy to assist you.

Conference Rooms

For conferences, training sessions, banquets, and family events, three well-equipped, sectional conference rooms of different sizes are available. Detailed information can be found on our website. For any questions or requests, please contact us by phone (+36 1 477 8000) or email (bankett@millennium.hunguesthotels.hu).

Dentist

For emergency dental services, please inquire at the reception.

Doctor

The nearest medical service is located at Haller Street 29, District IX. For contact information and emergency medical care, please inquire at the reception or call extension 75800. A first aid kit is available at the reception.

"Do Not Disturb"

If you do not wish to be disturbed, please hang the "Do Not Disturb" sign on the outside of your door handle.

Dress Code

Please dress appropriately for the time of day and occasion when dining in our restaurant or visiting the drink bar.

Drinking Water

Tap water in Budapest is safe to drink.

Elevator Use

Children under eight years old may not use the elevator without supervision. The alarm button should only be used in case of emergency. If the cabin is not level with the floor, please notify the reception immediately or press the alarm button.

Emergency

In case of fire or any other emergency, please immediately inform reception in person or by calling extension 75800. Breaking the glass on the fire alarm box in the corridors will immediately activate the alarm system. Fire extinguishers are also available in the corridors.

Emergency Escape Route

In case of fire, follow the escape route indicated on your room door and follow the instructions of our staff. You will hear the central alarm in case of fire.

Emergency Exit

The nearest emergency exit can be located by following the escape route posted on the room door.

Emergency Numbers

Ambulance: 104

Police: 107

Fire: 105

General: 112

Environmental Awareness

In consideration of sustainable living, we kindly ask our guests to:

- Reuse bathroom linens whenever possible
- Conserve water and maintain room cleanliness
- Use electricity efficiently
- Respect designated smoking areas

Event Organization

Our hotel strives to assist with every detail of organizing corporate events, conferences, training sessions, and weddings to ensure smooth planning. Complete information is available on our website, and we are also available by phone (+36 1 477 8000) or email (bankett@millennium.hunguesthotels.hu) for any questions or requests.

Extra Bedding

Upon request, additional duvets, blankets, and pillows (in various sizes and types) can be provided. Please contact the reception if needed.

Gas Station

The nearest gas stations are located on Könyves Kálmán Boulevard near the Lurdy Ház, in the direction of Rákóczi Bridge, and on Hungária Boulevard 116–118, at the intersection of Kőbányai Road and Hungária Boulevard.

General Terms and Conditions

Our hotel's general terms and conditions can be viewed on our website at the following link: https://www.hunguesthotels.hu/hu/hunguest_hotels_altalanos_szerzodesi_feltetelek/

Hairdryer

A built-in hairdryer is available in the bathroom.

Hospital

The nearest hospitals are Szent László Hospital (1089 Budapest, Gyáli út 5–7) and Heim Pál Children's Hospital (1089 Budapest, Üllői út 86).

Hotel Tour

Upon request, we are happy to offer guided tours of the hotel. Please contact the reception for details.

Housekeeping

Daily room cleaning is provided from 08:00 to 15:00.

HUNGUEST HOTELS Gift Card

With a gift card, the recipient can choose from our nationwide network of wellness, spa, and holiday hotels for their leisure time. Gift cards are available in denominations of 20,000, 50,000, 100,000, and 250,000 HUF. Cards can be purchased on the Hunguest Hotels website: <https://www.hunguesthotels.hu/hu/webshop> or at hotel receptions.

Hunguest Zrt.

Our hotel is part of one of Hungary's largest and most well-known hotel chains. Would you like to explore Hungary? Hunguest Zrt., with its rich hospitality experience and hotels located in Hungary's most beautiful and popular resorts, welcomes you and your family year-round. Visit our website at www.hunguesthotels.com to view current special offers and book quickly and conveniently online.

Internet

Free Wi-Fi is available in all public areas and guest rooms. Wi-Fi password: milli2204

Iron

Irons are available upon request at the reception.

Key Card

A key card is required to enter your room. To activate the room's electricity, please insert the card into the holder next to the door. We kindly ask that you return the key card to the reception upon check-out.

Laundry Service

Laundry service is available for a fee. Please place items to be washed in the laundry bag found in your wardrobe and coordinate your request with the reception.

Lobby Bar

Our lobby bar offers a selection of beverages and specialty coffees.

Opening hours: daily 7:00 – 23:00.

Lost and Found

Items left at the hotel are kept for three months and can be sent by cash on delivery upon request. Please contact the reception.

Loyalty Program

Join our loyalty program and apply for a Hunguest Hotels Loyalty Card. As a holder of an individual Hunguest Hotels Loyalty Card, 10% of the paid invoice amount will be credited as points for direct bookings at any Hunguest Hotels property (points are not awarded for intermediary services or tourist tax). These points can be used toward your next stay according to the program's terms and conditions.

For details, please contact the reception or visit our website: <https://www.hunguesthotels.hu/hu/torzskartya>

Luggage Assistance

We offer help with luggage upon arrival and departure. Please contact the reception to arrange a suitable time.

Luggage Storage

Guests can use the ground-floor luggage room free of charge. Please contact the reception.

Meals – Special Diets

Allergens are indicated next to the dishes to make selection easier. If you have any special dietary requirements, please inform us in advance.

Parking

In a closed (unguarded) parking area, subject to availability:

4,500 HUF/car/night; 10,200 HUF/bus/night

Parking in the surrounding streets is subject to a fee on weekdays between 08:00 and 18:00.

Payment Methods

Payments can be made in cash, by bank or credit card (Maestro, MasterCard, Visa), SZÉP Card in the guest's name (MBH, OTP, K&H), Hunguest Loyalty Card, or fixed-denomination Hunguest Gift Card. Mixed payment methods are accepted (e.g., SZÉP Card and cash).

Pet Fee

6,500 HUF/night

Pets are allowed at the hotel for an additional fee. Pets are not permitted in the restaurant.

Pets

Pets are allowed at the hotel for an additional fee. Pets are not permitted in the restaurant.

Pharmacy

The nearest pharmacies are located on the ground floor of Heim Pál Children's Hospital (Üllői út 86) and at Nagyváradi Square (Üllői út 121).

Photocopying and Printing

For information on our office services, please inquire at the reception.

Pillow

Extra pillows are available upon request at the reception.

Power Adapter

Various international adapters, plugs, and standardized converters are available free of charge upon request at the reception.

Program Organization

For sightseeing and cultural programs, please inquire at the reception.

Tickets available on-site include:

- Hop On Hop Off Budapest sightseeing buses, covering all major sights and attractions
- Daytime and evening sightseeing cruises on the Danube
- Hungária concert tickets
- Széchenyi Thermal Bath entry

Public Transport

To reach the city center, we recommend taking the M3 (blue) metro line. The Népliget metro station is a short walk from the hotel. Tram line 1 also stops at Népliget and runs along Hungária Boulevard from Kelenföld Railway Station to Bécsi út. Night buses 901, 914, 914A, 950, and 950A also stop and depart from Népliget.

Radio

You can listen to Petőfi Radio on channel 1 of your in-room TV.

Reception

Our reception desk is open 24 hours a day. For any questions or requests, please do not hesitate to contact our staff. Phone: 75800

Religious Services

Nearby, Reformed and Roman Catholic services are available. For information about locations and schedules, please contact the reception.

Room Reservation

Reservations can be made at the reception or through our website:

https://www.hunguesthotels.hu/hu/hotel/budapest/hotel_millennium/hotel_millennium/

Safe

Please take care of your valuables! A safe is available free of charge at the reception for storing personal belongings. The hotel is not responsible for valuables left in the room.

Safe Deposit / Valuables

The hotel accepts responsibility only for valuables placed in the central safe located behind the reception desk. Please ask our staff for assistance in securing your belongings.

Security

For your safety, please always lock your room door when sleeping or leaving your room.

Secure Internet Connection

Free Wi-Fi is available in all public areas and guest rooms.

Sewing Kit

Available upon request at the reception.

Shoe Horn and Cleaning Cloth

Available upon request at the reception.

Shopping

A grocery store can be found at Nagyváradi Square, approximately 400 meters from the hotel. Lurdy Ház Shopping Center, near the Pest side of Rákóczi Bridge, offers a variety of shops. For an even larger selection, Corvin Quarter or Westend City Center can be reached in minutes via Metro line M3.

Smoking

Please note that smoking is strictly prohibited throughout the hotel. Smoking is only allowed in the designated smoking area located 6 meters from the rear entrance. Guests found violating this rule may be charged a penalty of 55,000 HUF / 150 EUR per room.

Sports Facilities

The area offers numerous sports opportunities. In Népliget Park, there are extensive walking paths suitable for running and jogging. Near Nagyváradi Square, Orczy Park features football, running, and basketball courts, recreational areas, walking paths, and a boating lake. For more comprehensive sports options, we recommend the sports center on the Buda side of Rákóczi Bridge. For more information, please contact the reception.

Technical Issues and Damage Reports

Please report any technical issues or damages in person at the reception or by calling extension 75800.

Telephone

Direct domestic and international calls can be made from your room for a fee by dialing 9 followed by the desired number. For international calls, dial 9 and then the 00 country code. To call another room, dial the room number.

Hotel phone number: 00 36 1 477 8000

Television

The television can be turned on and off using the remote control. There are 16 channels available, and the channel list can be found in your in-room folder.

Temperature Control

Air-conditioning in the rooms operates during the summer months. The desired temperature can be set using the wall thermostat.

Toiletries

Toothbrush, toothpaste, shaving kit, and shower gel are available upon request at the reception.

Toothbrush and Toothpaste

Available for guests for a fee. Please contact the reception if needed.

Tourist Tax

(for guests over 18 years old): 4% of the net room rate (excluding breakfast and VAT)

Towel Usage

Each room is equipped with: 2 hand towels, 2 bath towels, and 1 bath mat. If you wish to exchange your towels, please place them on the floor.

Transfer and Taxi Service

The reception can order a taxi and arrange transportation for you.

Umbrella

Available upon request at the reception (Deposit: 2,000 HUF).

Visitors

Guests are requested to register their visitors at the reception.

Only guests registered at the front desk are allowed in hotel rooms. We kindly ask that you receive any visitors in the hotel lobby.

Wake-Up Service

Our telephone wake-up service is available 24 hours a day. Reception staff will call you at the requested time.

HOUSE RULES

Dear Guest,

Our hotel staff strives to make your stay **pleasant and trouble-free**. We kindly ask you to **read, acknowledge, and comply** with the rules outlined below.

RULES FOR STAYING AT THE HOTEL

- Smoking is prohibited throughout the hotel, except in designated smoking areas. Guests who violate this rule in their room may be charged 150 EUR.
 - Bringing alcoholic beverages into the hotel is not allowed, and guests under the age of 18 may not consume alcohol on the hotel premises.
 - Guests are requested to dress appropriately when visiting the hotel restaurant. Pets are not allowed in the restaurant.
 - The hotel reserves the right to terminate the accommodation contract immediately if a guest misuses the room or other hotel areas or fails to follow hotel safety regulations and rules. In case of damage, the guest or their legal representative is responsible for compensation.
 - Guests are financially responsible for any damage caused by the unauthorized use of manual fire alarm devices in the hotel building.
 - Storing flammable or explosive materials in the hotel room is prohibited. The use of personal coffee makers, kettles, irons, or other electrical appliances brought from home is strictly forbidden.
 - Electronic surveillance systems operate in public areas for security and safety purposes.
 - The hotel is only responsible for valuables deposited in the safe at the reception desk. Please ensure your room door is locked when leaving.
 - Please respect the peace and quiet of other guests and avoid excessive noise, particularly between 10:00 PM and 6:00 AM.
 - Any intentional disruptive behavior that violates common standards of coexistence—disturbing the rest, safety, privacy, or well-being of other guests—is strictly prohibited at all times. This includes intimidation or harassment of others.
 - Hotel staff are authorized to warn guests who behave disruptively, make excessive noise, or act inappropriately under the influence of alcohol or other substances. After repeated warnings, the hotel reserves the right to terminate the accommodation contract immediately and evict the guest without refund or compensation.
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VISITORS

- Only guests registered at the front desk are allowed in hotel rooms.
- We kindly ask that you receive any visitors in the hotel lobby.

FEEDBACK

- If you have any comments or concerns regarding the hotel's operation, your room, or other guests' behavior, please inform the reception immediately so that a solution can be arranged as quickly as possible.
 - We thank you in advance for your cooperation and understanding.
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If you want, I can now combine this with all the previous hotel rules, services, and guest information you provided into one complete English guest directory ready for printing or digital distribution. This would create a polished, professional document for international guests.

FIRE SAFETY INSTRUCTIONS

The possibility of a fire is very low, but to prevent and report any incidents, we need your cooperation.

To avoid fire, please follow these rules:

1. Raise the alarm in case of fire and immediately report the location of the fire.
2. Follow the instructions of the hotel staff and remain calm.
3. Familiarize yourself with the locations of staircases, emergency exits, and fire-fighting equipment.
4. Do not use the elevator during a fire.
5. Do not use an iron in the room.
6. Smoking in bed is strictly prohibited. Smoking is not allowed anywhere on hotel premises.
7. Do not bring highly flammable or explosive items into your room (for example: irons, electric heaters, coffee makers, immersion heaters, tourist gas cylinders, gas cartridges, etc.).
8. Do not leave the television or any other electrical appliance switched on and unattended.

Thank you for your cooperation.



TELEFON INFO

Recepció / Reception 75900

Szobák közötti hívás *Tárcsázza a*
szobaszámot! Between rooms *Dial the room number!*

Külső vonal / Outside line 9

Nemzetközi hívás / International call 900

**A telefonról helyi és külföldi beszélgetések
egyaránt folytathatók.**

**A szállodán kívüli hívások díját automata számlázza,
a hívás díját kérjük, a recepción szíveskedjenek
kiegyenlíteni!**

*From this phone you can make local
and international calls.*

*Calls going out of the hotel are charged by a computer.
Please settle your phone bill at the reception*



TV INFO

1	PETŐFI RÁDIÓ	HUN
2	MTV1	HUN
3	MTV2	HUN
4	MTV4	HUN
5	DUNA TV	HUN
6	MAX 4	HUN
7	TV2	HUN
8	RTL KLUB	HUN
9	DELUXE MUSIC	GER
10	CGTN	ENG
11	BBC	ENG
12	EUROSPORT	GER
13	ARD1	GER
14	NICK/COMEDY CENTRAL	GER
15	TVR1	ROM
16	TVP	POL

Kedves Vendégünk!

A csatornák központilag vannak programozva.
Probléma esetén forduljon a recepcióhoz!

Dear Guest!

*The television channels are programmed centrally within the hotel.
In case of any problem please contact the reception!*