



HUNGUEST HOTELS

H U N G A R Y

HUNGUEST Hotels Premium Adventure Card Business terms and conditions

I.

General provisions

1. The HUNGUEST HOTELS Premium Adventure Card is a multipurpose service voucher which enable users to take the services or service packages specified in this present Regulations in the hotels belonging to the HUNGUEST HOTELS hotel chain as specified in this present Regulations (hereinafter referred to as: the 'Accepting Hotels', subject to the terms and conditions set forth in this present Regulations.

The Premium Adventure Card is issued by HUNGUEST HOTELS Zrt. (1015 Budapest, Hattyú utca 14).

II.

Premium Adventure Card

1. The services available with the Premium Adventure Card are as follows:
 - accommodation for 2 persons for 2 nights in a double room with breakfast and a main meal (dinner), tourist tax, VAT included (hereinafter referred to as the 'Premium Adventure Card Basic Services') at any hotel accepting the Premium Adventure Card as specified in this chapter, and
 - the additional services (VAT included) specified for each Accepting Hotel in section no. II/2.
2. The Premium Adventure Card Accepting Hotels and the additional services provided by the different Accepting Hotels in addition to the Premium Adventure Card Basic Services in return for the Premium Adventure Card are as follows:

Premium Adventure Card Accepting Hotels	Additional services provided in addition to the Premium Adventure Card Basic Services
Hotel Alpenblick (Kreischberg, Austria)	Unlimited use of the wellness facilities (indoor and outdoor pools, bio sauna, Finnish sauna and infrared sauna, steam bath, salt therapy restroom) and the fitness room (treadmill, indoor bicycle, TRX, Flabelos), free Wi-Fi, free use of bathrobes and towels, playroom, parking, ski and ski boots storage, Murtal card. Premium Adventure Cards are accepted in the winter high season for an additional charge, which is 160 EUR/2 persons/2 nights.

Hunguest Hotel Aqua-Sol (Hajdúszoboszló)	Unlimited use of the wellness facilities of the hotel (Jacuzzi, sauna, steam cabin), depending on the opening hours, use of the operating pools of (the directly accessible) Hungarospa Medicinal Spa in Hajdúszoboszló (indoor and outdoor spa pools and in the beach season a swimming pool, wave pool, whirlpool, children's pool, and a Mediterranean beach), entry to the Aqua-Palace indoor Experience Bath, afternoon coffee and cakes, use of bathrobes, Wi-Fi, parking.
Hunguest Hotel Erkel (Gyula)	Unlimited entry to the spa and open-air bath of the (directly accessible) Castle Bath and the Aqua Palace. Unlimited use of the Harmonia Wellness Centre in the hotel (Finnish sauna and infrared sauna, aromatic steam cabin, experience shower, fondling and dipping pool, fitness room, salt cabin) use of bathrobes, room safe. Our All-Inclusive offer, which is available between the 01/11/2020 to 18/12/2020, on weekends (Fri-Sat. night, 2 nights) can only be booked at an additional cost; the surcharge is 15 600 HUF/room/2 nights.
Hunguest Hotel Forrás (Szeged)	Unlimited entry to the operating pools of the adjacent Napfényfürdő Aquapolis Szeged (family wellness, experience pool, slides, spa pools, beach), unlimited entry to the 'Silent Wellness' part of Napfényfürdő (a silent relaxation zone, which can only be visited by persons above the age of 16 in order to ensure a quiet environment for guest to have a rest). Services: experience pool and whirlpool, Finnish saunas, infrared sauna, steam cabin, salt cabin, tepidarium, aroma cabin, outdoor timber log sauna), use of Wi-Fi, bathrobe, VAT.(On the day of departure, the spa complex can be used until 11 o'clock.) Our All-Inclusive offer, which is available between the 01/11/2020 to 18/12/2020, on weekends (Fri-Sat. night, 2 nights) can only be booked at an additional cost; the surcharge is 15 600 HUF/room/2 nights.
Hunguest Hotel Fenyő (Csíkszereda) (Romania)	Use of the sauna and fitness room, Wi-Fi.
Hunguest Hotel Freya (Zalakaros)	Entry in the number corresponding to the number of nights spent in the hotel to Zalakaros Bath directly accessible from the hotel (covered spa pools and thermal water pools), adventure bath and medical centre, the covered Vízipók-Csodapók Children's world, to the open air bath between 1 May and 30 September (the entry provides an unlimited number of passages), use of the playroom, use of bath robe for adults, use of the depository, Wi-Fi in the guest rooms
Hunguest Hotel Heiligenblut (Heiligenblut)	Bath section (pool, sauna, steam cabin, infrared sauna with various fragrances and background music), playroom, free Wi-Fi, parking, ski and ski boots storage, free time and animation programmes.
Hunguest Hotel Millennium (Budapest)	Free Wi-Fi.
Hunguest Hotel Palota (Lillafüred)	Use of the hotel wellness facilities (swimming-pool, sauna, infrared sauna, Kneipp and dipping pool, steam cabin, whirlpool) and the silent wellness facilities (experience pool, salt cabin, outdoor Finnish sauna with a dipping pool,) fitness room, bathrobe, Wi-Fi in the guest rooms.
Hunguest Hotel Pelion (Tapolca)	Use of the wellness island (adventure pool, thermal pool, sauna, infrared sauna, log sauna, steam cabin, fitness room, swimming pool and giant slides from May to September in the garden), morning gymnastics, aqua gymnastics, use of bathrobes, medicinal cave daily between 1 p.m. and 6 p.m., with the exception of Sunday, free Wi-Fi, children care and programs in the Pinocchio Club, parking, use of bathrobes.

Hunguest Hotel Répce Gold (Bükfürdő)	Entry to the (directly accessible) Spa and Open-air bath of Bük. Use of the wellness island of the hotel, parking. Our All-Inclusive offer, which is available between the 01/11/2020 to 18/12/2020, on weekends (Fri-Sat. night, 2 nights) can only be booked at an additional cost; the surcharge is 15 600 HUF/room/2 nights.
Hunguest Hotel Sóstó (Nyíregyháza)	Unlimited use of the wellness facilities of the hotel (outdoor and indoor infrared saunas, Jacuzzi, sunbathing terrace, fitness room with cardio equipment), use of the operating pools of the (directly accessible) Aquarius Adventure and Park bath in function of the opening hours (indoor and outdoor spa pools, a wave pool, whirlpool, children's pool, and a swimming pool, which is covered with a canvas in winter), use of bathrobes, Wi-Fi in the guestrooms, parking. Our All-Inclusive offer, which is available between the 01/11/2020 to 18/12/2020, on weekends (Fri-Sat. night, 2 nights) can only be booked at an additional cost; the surcharge is 15 600 HUF/room/2 nights.
Hunguest Hotel Sun Resort (Herceg-Novi, Montenegro)	Use of the hotel wellness centre (Jacuzzi, sauna), garden pools, children's pool, multi-functional sports ground, use of bathrobe and Internet, proprietary seafront beach, parking.
Lifestyle Hotel Mátra (Mátraháza)	Unlimited use of the 1200 m ² AMETHYST SPA during opening hours (07:00 - 21:00) two 120 cm deep adventure pools with a surface area of 40 - 60 square metres, drifting corridors, outdoor experience pool and Jacuzzi (seasonal opening hours), 50 cm deep children's pool, sauna world: Finnish sauna, bio and infrared sauna, aroma cabin, experience showers, ice-well and steam cabin. Naturalist wellness with a sauna and a rest area, fitness room overlooking the garden with cardio equipment, playroom, outdoor playground and adventure park, use of bathrobe during the stay, free Wi-Fi, free parking.
Relax Resort (Kreischberg, Austria)	Unlimited use of the wellness facilities (experience pool, bio sauna, Finnish sauna and infrared sauna, steam bath, salt therapy restroom) and the fitness room, free Wi-Fi, free use of bathrobes and towels, playroom, bowling, billiards and foosball table in the Carver Pub, parking, ski and ski boots storage, Murtal card. Premium Adventure Cards are accepted in the winter high season for an additional charge, which is 160 EUR/2 persons/2 nights.
Saliris Resort Spa & Conference Hotel (Egerszalók)	Thermal Spa – over 1900 square metres of water surface: 17 outdoor and indoor experience pools, spa pools, whirlpools, slides, children's pools (with the exception of the sauna world) and a fitness room equipped with Life Fitness cardio and training equipment, as well as free use of a bathrobe.

III.

Rules applying to Premium Adventure Cards

1. Purchasing the Premium Adventure Card

Premium Adventure Cards are sequential numbered, non-personal, transferable chip cards with PIN codes, with their designation, serial number, category (Premium Adventure Card) are displayed.

All natural or legal persons or business companies with a legal personality may hold Premium Adventure Cards.

The Premium Adventure Cards can be purchased at HUNGUEST HOTELS Regular Customer Centre (1061 Budapest, Székely Mihály utca 3), at the reception of the hotels of the HUNGUEST HOTELS hotel chain against payment on the spot.

If the Premium Adventure Card is purchased and paid by a person having a HUNGUEST HOTELS Regular Customer Card, then at the time of purchasing the Premium Adventure Card – in conformity with the provisions set forth in the HUNGUEST HOTELS Regular Customer Card Regulations – the person purchasing the Premium Adventure Card may require the crediting of bonus points up to 10% of the gross purchase price of the Premium Adventure Card within the framework of a subsequent bonus point crediting, maintaining however, that the countervalue of the Premium Adventure Card may not be paid fully or partially by using the Regular Customer Card bonus points and the benefits of the VIP Regular Customer Card cannot be enforced, either.

If the Premium Adventure Card is purchased and paid by a business entity having a HUNGUEST HOTELS Corporate Card, then at the time of purchasing the Premium Adventure Card – in conformity with the provisions set forth in the HUNGUEST HOTELS Corporate Card Regulations – the person purchasing the Premium Adventure Card may require the crediting of bonus points up to 5% of the gross purchase price of the Premium Adventure Card within the framework of a subsequent bonus point crediting, maintaining however, that the countervalue of the Premium Adventure Card may not be paid fully or partially by using the Regular Customer Card bonus points and the benefits of the VIP Regular Customer Card cannot be enforced, either.

The Premium Adventure Card may also be purchased by means of the HUNGUEST HOTELS Gift Card.

The Premium Adventure Card cannot be purchased by means of another Premium Adventure Card and the conversion of the category or the extension of the expiry date is not permitted.

The countervalue of the Premium Adventure Card cannot be paid fully or partially by a SZÉP Card /Széchenyi Recreation Card/ or a health fund card.

If a Premium Adventure Card is used to settle an invoice issued in EUR, then the exchange rate applied is uniformly 350 HUF/EUR at present. This exchange rate will be periodically revised and in the case of a considerable and stable change in the exchange rate it may be modified. You can enquire about the actual exchange rate at our hotels.

HUNGUEST HOTELS Zrt. shall determine the valid price for the Premium Adventure Cards. The actually valid price for the Premium Adventure Cards is available at the sales points of the Premium Adventure Cards and at the www.hunquesthotels.com website.

In the course of purchasing the Premium Adventure Card, the Premium Adventure Card itself and the PIN code assigned to it, as well as a printed copy of this present Regulations are handed over for the person purchasing the Premium Adventure Card. By purchasing the Premium Adventure Card the person purchasing the Premium Adventure Card shall acknowledge the provisions set forth in this present Regulations as binding on himself or herself and shall undertake to ensure that if the Premium Adventure Card is transferred, then the third party acquiring the Premium Adventure Card becomes aware of the provisions set forth in this present Regulations.

2. Use of the Premium Adventure Card

The Premium Adventure Card may only be used subject to a previous, direct booking at the hotel and if the user of the Premium Adventure Card informs the hotel concerned in the previous booking that the person intends to pay for the services ordered by the Premium Adventure Card and the

hotel concerned confirms the reservation in a written form. The hotel confirms the booking in function of free capacity.

The acceptance of the Premium Adventure Cards during Festive periods is fully in function of the occupation of the hotel concerned, since these periods are excluded from the use of the card in default. The list of the Festive periods can be viewed at the www.hunguesthotels.com website.

The Premium Adventure Cards – since they are not issued for a designated person – can be used in conformity with the provisions set forth in this present Regulations by any person who holds the Premium Adventure Card and knows the PIN code of the Premium Adventure Card. HUNGUEST HOTELS Zrt. and the Accepting Hotels shall consider the person conforming to the provisions set forth in this present section as the lawful owner and holder of the Premium Adventure Card.

The Premium Adventure Cards entitle the holder to take the hotel services set forth in Chapters II. Only the services set forth in Chapters II can be taken with a Premium Adventure Card.

The user of the Premium Adventure Card shall be obligated to pay the countervalue of the services other than listed in Chapters II or any additional services, all the services taken in the course of a stay exceeding the duration set forth in Chapters II or any other extra services on the spot using any means of payment different from the Premium Adventure Card (so especially cash, bank card, SZÉP card, HUNGUEST HOTELS Gift Card, etc.) accepted by the hotel.

The hotel issues a separate invoice on these services and the HUNGUEST HOTELS Regular Customer Card or the VIP Card may also be used to settle that invoice in conformity with the general rules.

No HUNGUEST HOTELS Regular Customer Card or VIP Card may be used when paying by means of Premium Adventure Card, so no bonus point crediting or using or no percentage discount or discounts for children may be enforced, either, if a child takes the services of the Premium Adventure Card instead of an adult.

The Premium Adventure Card may be used once for taking the services specified in this present Regulations and the Premium Adventure Card may not be used on several occasions in parts.

Payment by means of the Premium Adventure Card is only possible holding the Premium Adventure Card and knowing the PIN code. The PIN code shall be entered on the POS terminal upon payment.

The Premium Adventure Card is withdrawn simultaneously with using the Premium Adventure Card.

HUNGUEST HOTELS Zrt. or the hotel concerned shall not reimburse either the full or partial value of the Premium Adventure Card in any case, and shall not apply and credit entry even if the user of the Premium Adventure Card does not take any or a part of the services which can be taken in return for the Premium Adventure Card.

3. Validity of the Premium Adventure Cards, periods excluded from use

The validity period of the Premium Adventure Card is 12 months as of the date of purchase, that is, the Premium Adventure Card can be used until the expiry of 12 months as of the date of purchase (the expiry period). The expiry period of the Premium Adventure Card is included on the slip delivered to the customer upon purchase of the Premium Adventure Card.

The holder of the Premium Adventure Card may extend the validity period of the Premium Adventure Card once prior to the expiry day of the Premium Adventure Card for another 12 months as of the expiry date in return for the simultaneous payment of the actually valid fee as specified by HUNGUEST HOTELS Zrt. The extent of the fee payable for the extension of the validity period is available at the sales points of the Premium Adventure Cards, as well as on the www.hunguesthotels.com website. The payment of the fee payable for the extension of the Premium Adventure Card shall otherwise be governed by the regulations appertaining to the payment of the countervalue of the Premium Adventure Card.

The validity period can be extended at the sales points of the Premium Adventure Cards or over the telephone at the HUNGUEST HOTELS Regular Customer Centre after certifying the payment of the fee for the extension. The extension of the validity period is subject to knowing the PIN code.

Upon the expiry of the validity period (or the extended validity period) the Premium Adventure Card expires and cannot be used. HUNGUEST HOTELS Zrt. shall not reimburse the value of the Premium Adventure Card either fully or partially and shall not apply and credit entry if the validity of the Premium Adventure Card expires without using it.

The Premium Adventure Cards cannot be used during the Festive periods and in high seasons even within the validity period (or the extended validity period).

4. Loss and replacement of Premium Adventure Card

The loss or theft of the Premium Adventure Card – in addition to the information provided over the telephone – shall also be reported in writing – by way of facsimile or e-mail (HUNGUEST HOTELS Regular Customer Centre, tel./fax: + 361 481 9150; e-mail: torzsvendegcentrum@hunguesthotels.hu) by giving the serial number of the lost/stolen Premium Adventure Card. The HUNGUEST HOTELS Regular Customer Centre guarantees to disable the card within 48 hours of the written notification containing the card number. The fee for replacing the Adventure Card is gross HUF 1,000. The replacement of the Premium Adventure Card may only take place if the Premium Adventure Card has not been used and has been disabled, the fee for the Premium Adventure Card replacement has been paid and the receipt of the invoice certifying the purchase of the Premium Adventure Card is presented.

5. Replacement of the PIN code

In case the PIN code is missing (because it has been lost, forgotten, mistyped etc.) it will be replaced by HUNGUEST HOTELS Regular Customer Centre (weekdays from 08:30 a.m. till 05:00 p.m.) for free of charge.

6. Miscellaneous provisions

HUNGUEST HOTELS Zrt. shall exclude the acceptance of any tax liabilities arising from the issue of the Cards, or, if applicable, afterwards.

IV.

Scope of this present Regulations, final provisions

1. The scope of this present Regulations shall extend to the persons purchasing the Premium Adventure Card and actually using the Premium Adventure Card. In the case of transferring the Premium Adventure Card, the purchaser of the Premium Adventure Card shall be responsible for making known the provisions set forth in this present Regulations for the actual user of the Premium Adventure Card and HUNGUEST HOTELS Zrt. shall exclude all liability in this respect.

2. This present Regulations shall enter into force by publishing the same on the www.hunguesthotels.com website.
3. HUNGUEST HOTELS Zrt. shall reserve the right to continuously review and, if necessary, amend this present Regulations or modify the prices of the Premium Adventure Cards or the other fees referred to in this present Regulations.
4. HUNGUEST HOTELS Zrt. shall announce the amendment of this present Regulations by publishing the same on the www.hunguesthotels.com website and the amendments shall come into force simultaneously. The provisions set forth in the Regulations in force at the time of purchasing the Premium Adventure Card shall be applicable to the use of each Premium Adventure Card.
5. The issues not regulated in this present Regulations shall be governed mutatis mutandis by HUNGUEST HOTELS Zrt.'s General Terms and Conditions.

HUNGUEST HOTELS Zrt.